



Royal Wood®

LIMITED LIFETIME WARRANTY

For your protection, all Royal Wood® brand products, as manufactured by Royal Wood, are backed by a limited lifetime warranty. The warranty is limited to the lifetime of the original property owner for as long as he/she owns the real estate on which the product is applied. If the real estate to which the Royal Wood product is applied is a condominium, or is owned by a party other than a resident owner, including corporations, partnerships, unincorporated associations, churches, schools, government or public entities, etc., the warranty period is (30) years. If, during this warranty period, the product is found to rot, delaminate, warp, split, check, absorb moisture, or become infested with termites, Royal Wood will, at its sole and absolute discretion, provide replacement product, refund the purchase price, or repair the affected product. In no instance will the cost of the remedy to Royal Wood exceed the original purchase price of the affected product. In addition, these same remedies will be provided to the original property owner if any prefinished product significantly changes color due to manufacturing defects during the first fifteen years of installation. In all cases, the product must be installed in accordance with its printed installation instructions in a workmanlike manner.

Claims

In order to make a warranty claim, and before Royal Wood's obligation under the warranty will commence, the property owner must: 1. Within 30 days of discovering a defect believed to be covered by this warranty, notify Royal Wood in writing at One Better Way, Georgetown, SC 29440, giving full particulars, including photographs, in support of the claim. 2. Make available for inspection by Royal Wood, or its representative, the product believed to be defective, and if requested, ship the product prepaid to Royal Wood at the above address.

Exclusions

The warranty is limited to the foregoing and does NOT apply to product which was not installed in accordance with Royal Wood's installation instructions or installed in less than a workmanlike manner, product which has been structurally altered, damage caused by fire, flood, lightning, windstorm, hurricane, tornado, earthquakes or other acts of God, product which has been put in unusual service, or used for purposes for which it was not designed, normal and expected weathering of the surface, any fading, peeling, discoloring or other defects of finishes applied by parties other than Royal Wood, the cost of labor, materials or the expenses incidental to the repair, removal, installation or replacement of the warranted product, product which has not been stored in accordance with Royal Wood's instructions, product which has been damaged during shipment, storage, handling, or installation, any personal injuries or damage to property resulting from the installation, use or failure of the product. (The property owner assumes the risk of all such injuries or damage.)

Disclaimer

THIS WARRANTY IS IN LIEU OF ALL EXPRESSED AND/OR IMPLIED WARRANTIES OF MERCHANTABILITY OR OF ANY OTHER KIND. REMEDIES UNDER THIS WARRANTY, AS SET FORTH HEREIN, ARE AT THE EXCLUSION OF ALL OTHERS (EXCEPT AS TO THE EXTENT REQUIRED BY ANY APPLICABLE LAW), and Royal Wood neither assumes nor authorizes anyone to assume for it any other obligations. In no event shall Royal Wood be liable for any remote, incidental or consequential damages of any nature, no matter how arising. Nor shall Royal Wood be liable for any amounts in excess of the original purchase price, for parts found to be defective. Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the foregoing may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.